

13 October 2026

Communique 127 | Expansion of Sasria's approved Non-Motor claims Panel

To All Sasria Agents

We are pleased to announce the expansion of our approved panel of Loss Adjusters following a comprehensive evaluation and appointment process. This forms part of our ongoing commitment to strengthening our claims management capabilities, improving service delivery, enhancing geographic coverage, and ensuring sufficient capacity to respond effectively during loss events.

As a result, we have appointed 19 additional Loss Adjusters, increasing our approved panel from 7 to 26.

The panel is primarily intended for non-motor claims, with appointments for claims above R1 million managed directly by us. For non-motor claims below R1 million, we strongly encourage the use of Loss Adjusters from our approved panel.

All panel Loss Adjusters have completed our induction, product, and claims process training and are familiar with our requirements and processes. By using our approved panel, we can collectively promote greater consistency, efficiency, and service excellence in the handling of claims.

The updated list of approved Loss Adjusters can be accessed [here >>](#) and should be used as the current reference going forward.

We appreciate your continued support and cooperation.

Kind regards,

Nkateko Mayimele

Executive Manager: Claims