

24 March 2020



Communique 78

To All Sasria Agents and Intermediaries

Sasria SOC Limited Update – Impact on Operations COVID-19

In light of the nation-wide lockdown as per President Cyril Ramaphosa's address, Sasria will adhere to the restrictions imposed and will adopt a work from home approach. This is to ensure the safety of our employees, ensure that our clients are not impacted negatively, and that our business remains intact.

We will ensure that we continue to deliver critical services such claims and underwriting. We are comfortable with the levels of liquidity and solvency in our organisation.

During the lockdown, our staff members will be available and contactable online and telephonically to service and assist you.

The following personnel can also be contacted for any related queries during this time:

Claims queries

- For all claims queries contact: Executive for Insurance Operations, Fareedah Benjamin on fareedahb@sasria.co.za and Acting Claims Manager, Mmakgomo Motalane on mmakgomom@sasria.co.za

Underwriting queries

- For all underwriting queries contact: Technical Underwriting Manager, Mokgadi Malebye on mokgadim@sasria.co.za

Information and Technology queries

- For all IT related queries contact: Chief Information Officer, Sam Nkosi on samn@sasria.co.za

Customer Relations queries

- For all customer relations queries contact: Ntsoane Selela on ntsoanes@sasria.co.za and Tumelo Stoffel on tumelos@sasria.co.za

Executive to be contacted

- The Executive available to assist with other urgent matters is Managing Director, Cedric Masondo on email cedricm@sasria.co.za

Lastly, we remain committed to servicing you and preserving the value of our organisation during this time and should you have any queries relating to the above, please do not hesitate to get in contact with the relevant individuals within our business.

Let us stay safe and curb the spread of this pandemic.

Cedric Masondo

Managing Director